



General FAQs

General FAQs to complete deliveries on the Spark Driver™ platform.

1 min

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Is there a certain dress code I need to follow?

No, you may choose your preferred attire while delivering on the Spark Driver platform.

No, you may choose your preferred attire while delivering on the Spark Driver platform.

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Can I bring my child or another passenger along on deliveries?

Children who are not old enough to be left alone in a car are not allowed. Passengers are not authorized drivers on the Spark Driver platform, so they cannot participate in deliveries.

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Can I bring an animal along during a delivery?

Yes, as long as they're kept separate from the orders being delivered and orders do not get contaminated with pet hair. Only service animals are allowed in stores.

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Can I create more than one Spark Driver account?

No, you may only create one Spark Driver account. Sharing accounts with multiple drivers is prohibited.

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Can I carry a weapon in my car for my protection?

When you agree to the Terms of Use, you agree that you will not unlawfully carry a firearm and will not make visible to others any lawfully carried firearms while performing services with the Spark Driver app.

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How do I delete my Spark Driver app account?

If you'd like to delete your Spark Driver app account, follow these steps within the app:

- On iOS, tap More in the bottom-right, then tap Settings > Manage Account > Delete account.
- On Android, tap the menu icon, then tap Settings > Manage Account > Delete account.

Please note, you'll be permanently removed from the Spark Driver platform. You'll lose access to all data, including incentives, metrics, and trip details. You won't be able to reapply or create a new account in the future.

*We may maintain certain types of data for legal purposes. See our [Privacy Statement](#) for details.

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