



Tips for Receiving Offers

2 min

About the Resource

Looking for tips on receiving offers? Check out this resource for more information.

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Offer Availability

- Available offers depend on the order volume within your zone and vary from day to day.
- Offers are generally available between 7:00 AM and 10:00 PM.
- Some days and times tend to be busier than others; many offers are usually available on Sunday afternoons.
- If your zone is not showing as many offers as you would like, you may change your zone to a neighboring area.

Offers Not Guaranteed

- Offers are not guaranteed, and you are welcome to decide what offers you would like to accept.
- You are not required to accept a minimum number of orders.

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Receiving Offers

To receive offers, you'll need *Spark Now* turned on in your Spark Driver™ app. Try this checklist of troubleshooting tips if needed:

- Are you using the latest version of the app?
- Are your notification and location settings enabled?
- Have you tried restarting your device?

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Notification Issues

If you're experiencing issues receiving notifications, check out the [Not Receiving Notifications?](#) resource.

If you continue to experience notification issues, or think there may be a technical problem, you may use the *Report Issue* feature. This info would be helpful to share:

- Make and model of your phone.
- Current version of the app installed on your phone.
 - Available at the bottom of the *Settings* screen
- How often or how long has this been happening.
- If you're getting any error messages and any screenshots of the error.

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EXIT