

← Not Receiving App Notifications?



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1 min

About the Resource

Not receiving app notifications? Check out this resource for more information to address this issue.

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If you are not receiving app notifications, you can try these tips:

- Check if *Spark Now* is turned on.
- Turn off notifications for the Spark Driver™ app, and then turn it back on.
 - In the Spark Driver app, go to **Settings > Notification Settings > Notifications > Allow Notifications**.
- Check your power-setting settings. You can add the Spark Driver app to battery saver exceptions.
- If you're still not seeing notifications, press the **Offers** tab on the *Home* screen, then refresh the *Offers* screen.

If none of the above suggestions resolve the issue, your zone may currently have low order volume, or it may be outside the time offers are shown.

Check back again during a timeframe where offers are typically sent out.