



Branch Wallet FAQs

1 min

About the Resource

Have questions about Branch Wallet? Check out these FAQs for more information.

Contents

Branch Wallet FAQs

1 How Can I Access My Earnings?

2 What is Branch Wallet?

START

4 Can I Opt Out of Using the Branch Wallet/App?

5 How Are Earnings Determined For Canceled Orders?

6 How Can I Get Help With Earnings Issues Related to a Delivery?

7 How Can I See My Past Earnings History or Access My Earnings Statements?

8 Are Taxes Deducted From Earnings?

How Can I Access My Earnings?

You can access your earnings every Tuesday by 8:00 PM PST in your Branch Wallet.

These weekly earnings will reflect deliveries completed the previous week from Monday through Sunday and tips already processed.

Tips still in process will be issued the following week.

Check out the Curious How Trip Earnings Work video resource for more information.

NEXT

What is Branch Wallet?

Branch Wallet lets you receive and manage earnings electronically. With your Branch Wallet you can store and transfer funds, and track your earning history through the app.

PREVIOUS

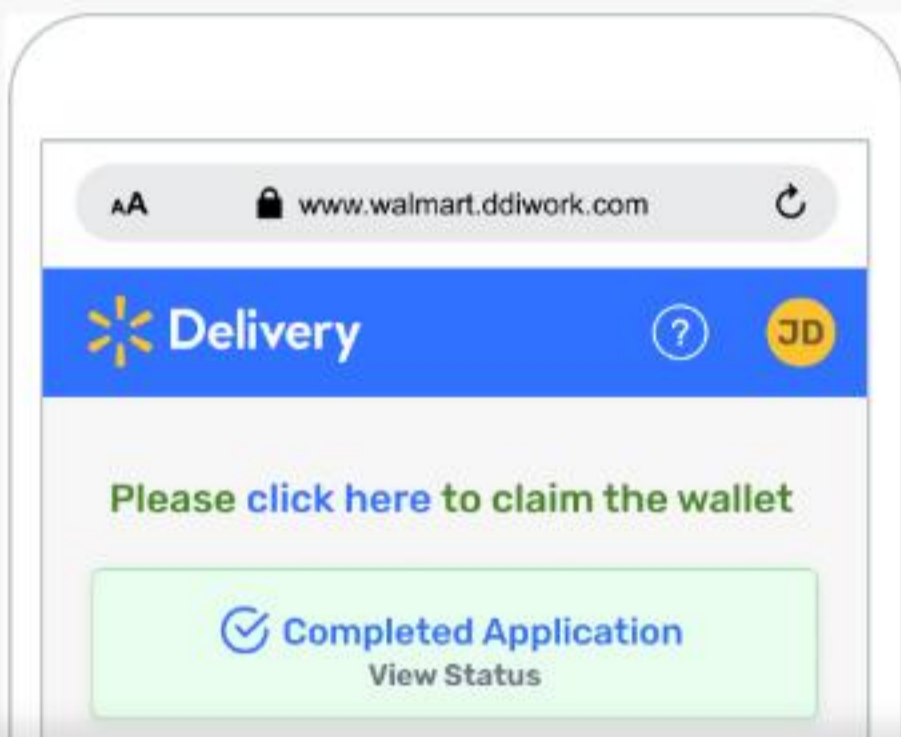
NEXT

How Can I Activate My Branch Wallet?

If you have not received your link by the time you complete your enrollment process or are unable to locate the link, follow the steps below:

During your enrollment process, you are sent a link to activate your Branch Wallet. Start by downloading the Branch app, then set up your account.

- Log in to your [Spark Driver profile](#).
 - This will be the login you created when you first signed up on the Drive4Spark website.
- Tap **Please click here to claim the wallet** at the top of your profile. This will redirect you to the Branch app.



PREVIOUS

NEXT



Tax Documents

Your Spark Driver™ tax documents



Onboarding Documents

All onboarding documents submitted to Walmart.

- When you open the Branch app, simply follow the steps to activate your Branch Wallet.

Check out the [Tips for Claiming Your Branch Wallet](#) resource for more information.

For help with accessing your funds in your Branch Wallet, please reach out to Branch [here](#).

Can I Opt Out of Using the Branch Wallet/App?

Unfortunately, opting out is not an option at this time.

PREVIOUS

NEXT

How Are Earnings Determined For Canceled Orders?

If an offer you've accepted is canceled by the store or customer after you've arrived for on-time-pick-up, you will be provided with a compensatory fee for arriving to the store on time.

PREVIOUS

NEXT

How Can I Get Help With Earnings Issues Related to a Delivery?

For issues with a particular trip, please describe your concern in the Spark Driver app by pressing **Report Issue**.

PREVIOUS

NEXT

How Can I See My Past Earnings History or Access My Earnings Statements?

You can view your earnings in the Earnings tab of the app.

PREVIOUS

NEXT

Are Taxes Deducted From Earnings?

No, taxes are not deducted from earnings. Please consult your tax professional for further tax questions.

PREVIOUS

EXIT