



Resolving sign-in errors

1 min

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About the Resource

You can take these steps if you're getting sign-in errors.

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START

Sign-in errors

- Try signing out of your Spark Driver™ app and signing back in.

You can take these steps if you're getting sign-in errors:

- Try signing out of your Spark Driver™ app and signing back in.
- Check if your phone has the latest version of its operating system.
- Check if you are using the latest version of the Spark Driver app.
- Try turning off your phone completely and restarting.
- If you're still seeing the error when you sign in to the Spark Driver app, email driver support at sparksupport@custhelp.com.