



Appealing a deactivation

1 min

About the Resource

If you were deactivated and want to appeal your deactivation, you can follow these steps.

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Follow these steps

If you were deactivated and want to appeal your deactivation, you can follow these steps:

- Email sparkdriverappeals@wal-mart.com.
- Please provide the email associated with your Spark Driver account, and a short explanation that would be helpful for the appeals team to review your deactivation.
- After receiving your input, the appeals team will review the details you provided and make a determination.
- The appeals team will send you a SMS once your appeal is reviewed, so you know the process is complete.

Please do not submit multiple appeal requests as duplicate submissions will cause a delay in response time.